

PRIVACY POLICY

KAROSHOEK SOLAR ONE (RF) PTY LTD PRIVACY POLICY READ THIS POLICY CAREFULLY BEFORE BROWSING THIS WEBSITE

1. INTRODUCTION

Welcome to our Privacy Policy. We are Karoshhoek Solar One (RF) Pty Ltd (Registration number: 2011/004386/07) . We respect your privacy and take the protection of personal information very seriously. The purpose of this policy is to describe the way that we collect, store, use, and protect information that can be associated with you or another specific natural or juristic person and can be used to identify you or that person (“**personal information**”).

We use your Personal data to provide and improve the Service. By using the Service, you agree to the collection and use of information in accordance with this Privacy Policy.

2. AUDIENCE

2.1 The purpose of this policy is to describe the way that we handle your personal information.

2.2 This policy applies to you if you are:

2.2.1 a visitor to our website.

3. INTERPRETATION AND DEFINITIONS

2.1 Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

4. DEFINITIONS

For the purposes of this Privacy Policy:

“**Company**” means Karoshhoek Solar One (RF) Pty Ltd registration number 2011/004386/07 at 41 Rivonia Road , Vdara Office Park , Sandhurst, Sandton), and “**We**” shall have the same meaning.

“**Cookies**” are small files that are placed on Your computer, mobile device or any other device by a website, containing the details of Your browsing history on that website among its many uses.

“**Country**” refers to: the Republic of South Africa.

“**Device**” means any device that can access the Service such as a computer, a cell phone or any electronic devices.

“**You**” means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

“**Your personal information**” refers to personal information about you. It includes information about race, gender, age. Your personal information comprises information you may have given to us yourself or we may have collected from other sources (e.g., the KS1 Website)

“**Usage Data**” refers to data collected automatically, either generated by the use of the Service or from the Service infrastructure itself (for example, the duration of a page visit).

“**Service**” refers to the Website.

“**Website**” refers to Karoshhoek Solar One, accessible from www.ks1.co.za

5. Collecting and Using Your Personal Data

5.1 Types of Data Collected

5.2 Personal Data

While using Our Website, we may ask You to provide us with certain personally identifiable information that can be used to contact or identify You. Personally identifiable information may include, but is not limited to:

In utilising our Website, using our services or otherwise if your information is submitted to us through a lead generation services, users

may be asked to provide the following information (Personal Information):

- (a) First Name and Surname;
- (b) Your Email Address ; and
- (c) Your Cell Phone Number.

6. The Promotion of Access to Information Act (PAIA)

6.1 The Promotion of Access to Information Act, 2000 (PAIA) was passed to give effect to the constitutional right, held by everyone in South Africa, of access to information which is held by the State or by another person and which is required for the exercise or protection of any right. Where a request is made in terms of PAIA, the body to which the request is made, is obliged to give access to the requested information, except where the Act expressly provides that the information may or must not be released.

It is important to note that PAIA recognises certain limitations to the right of access to information, including, but not exclusively, limitations aimed at the reasonable protection of privacy, commercial confidentiality, and effective, efficient and good governance, and in a manner which balances that right with any other rights, including such rights contained in the Bill of Rights in the Constitution.

The Protection of Personal Information Act, 2013 (POPIA) was enacted to promote the protection of personal information processed by public and private bodies. POPIA amended certain provisions of PAIA, balancing the need for access to information against the need to ensure the protection of personal information. Karoshhoek Solar One will take all reasonable steps to confirm your identity before providing details of your personal information in respect of a formal request for such information in terms of PAIA.

We will not collect, use or disclose sensitive information (such as information about racial or ethnic origins or political or religious beliefs, where relevant) except with your express and specific consent or in the circumstances permitted by law.

6.1 By agreeing to the terms contained in this Privacy Policy, you consent to the use of your Personal Information in relation to:

6.1.1 Responding to any queries or requests you may have

6.1.2 Developing a more direct and substantial relationship with users

- 6.2 Although absolute security cannot be guaranteed on the internet, we have in place up-to-date, reasonable technical and organisational security measures to protect your Personal Information against accidental or intentional manipulation, loss, misuse, destruction or against unauthorised disclosure or access to the information we process online.
- 6.3 While we cannot ensure or warrant the security of any Personal Information you provide us, we will continue to maintain and improve these security measures over time in line with legal and technological developments.
- 6.4 We store your Personal Information directly, or alternatively, store your Personal Information on, and transfer your Personal Information to, a central database. If the location of the central database is located in another country and where we transfer, process and/or store your Personal Information in such other country, we will ensure that such country has at least similar level of data protection as our Country.
- 6.5 Your information will not be stored for longer than is necessary for the purposes described in this Privacy Policy or as required by applicable legislation.
- 6.6 The Personal Information we collect from users shall only be accessed by our employees, representatives and consultants on a need-to-know basis, and subject to confidentiality obligations binding such persons as required by applicable legislation.
- 6.7 We shall have the right, but shall not be obliged, to monitor or examine any information and materials including any website link that you publish or submit to us for publishing on the Site. You shall be solely responsible for the contents of all material published by yourself.
- 6.8 We will not sell, share, or rent your Personal Information to any third party or use your e-mail address for unsolicited mail. Any emails sent by us will only be in connection with the provision of our Services and/or the marketing thereof.

7. YOUR RIGHTS

7.1 A user has the right:

- 7.1.1 of access to their Personal Information stored and processed by us. This may be done by emailing us at the address referred to in clause 7.5.3 below;

- 7.1.2 to rectification of Personal Information that we hold on a user's behalf, in instances where such Personal Information is incorrect or incomplete;
- 7.1.3 of erasure of Personal Information ("right to be forgotten") if such information is no longer needed for the original processing purpose, alternatively if a user withdraws their consent and there is no other reason or justification to retain such Personal Information, further alternatively, if a user has objected to such Personal Information being processed and there is no justified reason for the processing of such Personal Information;
- 7.1.4 to restrict/suspend processing of Personal Information to only that which is strictly necessary for us to perform our services to you;
- 7.1.5 if we breach any of the terms of this Privacy Policy, to complain to the requisite data protection authority in their territory;
- 7.1.6 to withdraw their consent at any time, if processing of Personal Information is based on consent;
- 7.1.7 to object to processing of Personal Information, if such processing is based on legitimate interests; and
- 7.1.8 to object to the processing of Personal Information for direct marketing purposes.

8 LOG FILES

- 8.1 When you visit the website, even if you do not create an account, we may collect information, such as your IP address, the name of your ISP (Internet Service Provider), your browser, the website from which you visit us, the pages on our website that you visit and in what sequence, the date and length of your visit, and other information concerning your computer's operating system, language settings, and broad demographic information. This information is aggregated and anonymous data and does not identify you specifically. However, you acknowledge that this data may be able to be used to identify you if it is aggregated with other Personal Information that you supply to us. This information is not shared with third parties and is used only within the company on a need-to-know basis. Any individually identifiable information related to this data will never be used in any way different to that stated above, without your explicit permission.

9. SECURITY OF YOUR PERSONAL DATA

The security of Your Personal Data is important to us but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect Your Personal Data, we cannot guarantee its absolute security.

10. CHILDREN'S PRIVACY

Our Service does not address anyone under the age of 18 We do not knowingly collect personally identifiable information from anyone under the age of 18. If You are a parent or guardian and You are aware that Your child has provided Us with Personal Data, please contact Us. If We become aware that We have collected Personal Data from anyone under the age of 18 without verification of parental consent, we take steps to remove that information from Our servers.

If We need to rely on consent as a legal basis for processing Your information and Your country requires consent from a parent, we may require Your parent's consent before We collect and use that information.

We constantly review our systems and data to ensure the best possible service to our users. We do not accept any users, or representatives of users, under 18 years of age or who otherwise does not have the relevant capacity to be bound by this Privacy Policy.

7 COOKIES

We use cookies. A cookie is a small piece of information stored on your computer or smart phone by the web browser. The two types of cookies used on the Website are described below:

- 7.1 "Session cookies": These are used to maintain a so-called 'session state' and only lasts for the duration of your use of the Website. A session cookie expires when you close your browser, or if you have not visited the server for a certain period of time. Session cookies are required for the Platform to function optimally but are not used in any way to identify you personally.
- 7.2 "Permanent cookies": These cookies permanently store a unique code on your computer or smart device hard drive in order to identify you as an individual user. No Personal Information is stored in permanent cookies. You can view permanent cookies by looking in the cookies directory of your browser installation. These permanent cookies are not

required for the website to work but may enhance your browsing experience.

- 7.3 Hyperlinks to Third Party Websites are provided "as is", and we do not necessarily agree with, edit or sponsor the content on Third Party Websites.
- 7.4 We do not monitor or review the content of any Third-Party Website. Opinions expressed or material appearing on such websites are not necessarily shared or endorsed by us and we should not be regarded as the publisher of such opinions or material. Please be aware that we are not responsible for the privacy practices, or content, of other websites, either.
- 7.5 Users should evaluate the security and trustworthiness of any Third-Party Website before disclosing any personal information to them. We do not accept any responsibility for any loss or damage in whatever manner, howsoever caused, resulting from your disclosure to third parties of personal information.
- 7.6 Users warrant that Data Messages sent to us from any electronic device, used by such user, from time to time or owned by such user, were sent and or authorised by such user, personally.

11. CHANGES TO THE PRIVACY POLICY

We may update Our Privacy Policy from time to time. We will notify You of any changes by posting the new Privacy Policy on this page.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page

12. CONTACT US

This Website is owned and operated by Karoshhoek Solar One (RF) Pty Ltd

Email address: info@ks1.co.za

Website - located at www.ks1.co.za